



# Professional Installation

The Simple Way to Deploy Your Monitoring Solution

Save time, reduce hassle, ensure peak functionality and gain confidence with a Sonicu expert on-site installation.



# Hardware & Sensor Installation

Sonicu will install all Sonicu hardware leveraging knowledge of best installation practices for connectivity, accessibility, and regulatory guidelines for each sensor type.

## OUR TECHS WILL PROVIDE

- Cable management per device during installation using zip ties and tie blocks to prevent accidental unplugging or tripping hazards
- Assurance that no damage exists on the hardware.

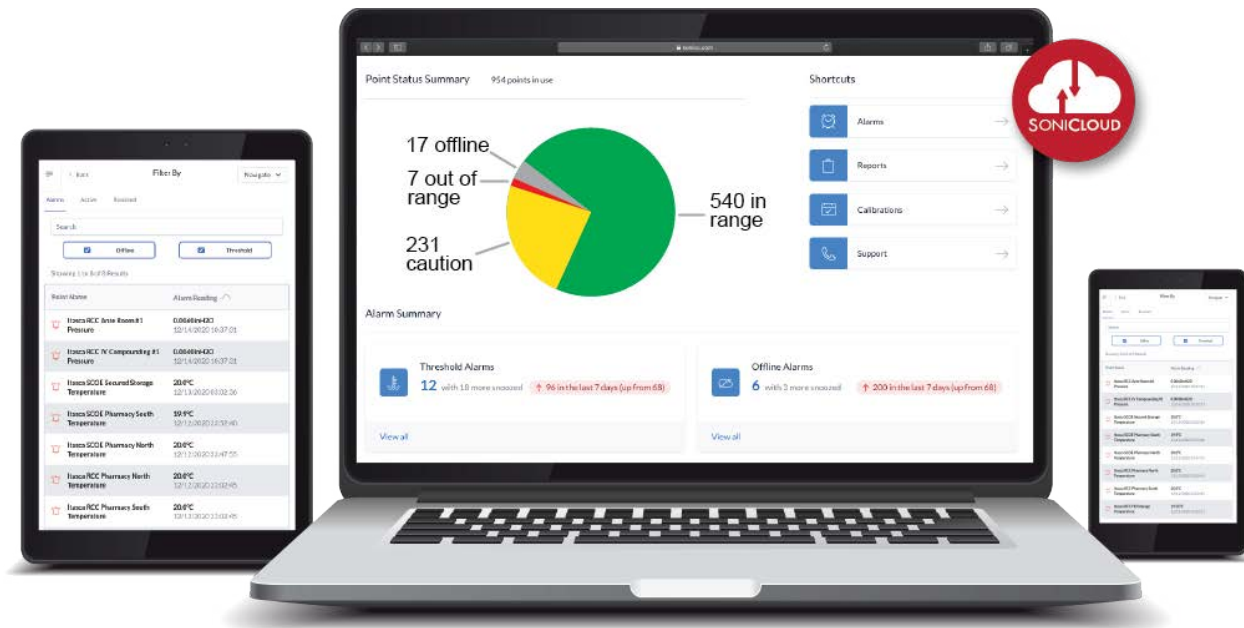


# SoniCloud Activation

Point Activation is completed as part of the Sonicu installation via the SoniCloud Mobile App.

## SONICU WILL

- Activate all monitoring sensors and probes
- Name, organize and prepare your SoniCloud monitoring platform



## SNAP or newly calibrated probe replacement (optional):

Sonicu installers will exchange expiring sensors with newly calibrated sensors.

## OUR INSTALLERS WILL

- Ensure the new NIST certificate has been uploaded to SoniCloud
- Provide a courtesy overview of your hardware to prevent a “no probe” or “offline” state

# Preventative Maintenance (optional)

Installers will visit your facility and provide preventative maintenance on existing hardware.

## THIS WILL INCLUDE

- Physically inspect all meters and displays
- Correcting any “no probe” or offline issues
- Addressing any cable issues
- Update firmware
- Change or replace batteries

## THE TECHNICIANS WILL

- Provide a report on any outstanding issues the Admins should note

## CUSTOMER SUCCESS MANAGER WILL

- Provide a complete Site Health Check of your SoniCloud monitoring platform and provide a detailed report of any issues that your Admins should address

This could include any points of monitoring that do not have alarm notifications set, or missing alarm profiles, long-lived alarms, etc.

